

West Central Georgia Regional Hospital REGIONAL REFLECTIONS

July 2012

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Congratulations



Please join me in congratulating four of our experienced HST/FSTs, (L to R) **Brian Holloway—Unit 7, Rickey Owens—Unit 10, Corey Deas—Unit 7, and Andez Jones—Admissions** for successfully completing the Safety Care Trainer Certification Program held last month in Augusta, GA.

These highly recommended trainers recently provided their first Safety Care sessions and were “**AWESOME**” instructors. They returned from their training demonstrating their commitment to helping West Central meet and sustain its goal to promote safety of our individuals and staff. These trainers will be accessible on their units to provide ongoing guidance and monitoring of Safety Care’s preventive measures and the appropriate use of Safety Care Behavioral Techniques by prompting pro-active positive behaviors from staff and our individuals as a means of minimizing (and hopefully preventing) the use of Safety Care Behavioral Techniques.

I am **delighted** to have these **impressive** new trainers on our team and many thanks to these new trainer’s **Unit Managers** for the sacrifices they made to make this a reality!

Please let our new Safety Care Trainers know how much they are appreciated! See you in Safety Care Training!

Gerri Brooks, MS
Training Program Administrator

Retirement Celebration

Gail Feagins Woods

Friday, June 29th



More pictures from the event can be found on the shared drive:
J:\WC Events\Gail Woods Retirement 6.29.12

MESSAGE FROM THE COMMISSIONER

Over the past three years, we've changed the way Georgia serves people with mental illness and developmental disabilities and addictive diseases. We've changed it so fundamentally, in fact, that there's no turning back. Now the people we serve will only become more independent, have greater support to reach and sustain recovery, and be more fully a part of their own communities.

It's because of the things we've accomplished together, and the fact that I know they will continue, that I feel only pride in announcing that I've decided to leave the Department of Behavioral Health and Developmental Disabilities as of August 10. I believe this is an ideal transition point. Although we have much left to accomplish, I'm now confident that, with our current momentum, we will.

The people of Georgia asked a lot of us and you answered, accomplishing what others said was impossible. Over the next several weeks that work will continue apace and, with your dedication, into the future.

Thank you.

Frank E. Shelp, M.D., M.P.H.

Commissioner, Department of Behavioral Health and Developmental Disabilities

State of Georgia

Frank Berry Named Next Commissioner of DBHDD

ATLANTA – Frank W. Berry, III, has been named Commissioner of the Department of Behavioral Health and Developmental Disabilities by Georgia Governor Nathan Deal. Berry's tenure will begin August 11, 2012. Since 2009, Berry has served as CEO of View Point Health in Lawrenceville, GA (formerly the Gwinnett Rockdale Newton Community Service Board). DBHDD is the state agency responsible for programs and policies for people with mental illness, developmental disabilities, and substance use disorders; it began operations in July 2009.

"Georgia is improving the way it provides help to people with behavioral health issues and developmental disabilities, serving more people closer to home," said Governor Deal. "I'm pleased to announce that Frank Berry will bring his experience in building community services to lead that transformation."

In a special meeting Friday, the Board of DBHDD approved the appointment and thanked outgoing Commissioner Frank E. Shelp, MD, MPH, for his service as the agency's first commissioner.

"I'm looking forward to working with Frank Berry," said Don Cole, Chair of the Board of DBHDD. "His familiarity with the system and fresh perspective will be a real asset."

As CEO of View Point Health, Frank Berry has led a workforce engaged in the full spectrum of services overseen by DBHDD. He's worked with the agency's leadership to innovate new service models and been a leader among the state's Community Service Boards, the primary providers for many of the services funded and regulated by the department. Before assuming the position of CEO of View Point Health in 2009, Berry was the Director of System of Care Initiatives for the Gwinnett Rockdale Newton Community Service Board, State Director of the Office of Behavioral Health at the Georgia Department of Juvenile Justice, and the Director of Child and Adolescent Services at the Gwinnett Rockdale Newton Community Service Board. He holds an MS and BS in Child Development from Florida State University.

"I'm excited to serve the State of Georgia in this capacity," said Berry. "I appreciate Commissioner Shelp's leadership over the last few years and the bold steps he took to transform the way we provide services to the people of Georgia. I am committed to continuing the good work that he started."

July 2012

Reviewing Schedule for Hospital Policies

June

SME: Marcia Capshaw

100-04 "Client Rights and Organizational Ethics"

SME: Dr. Nicholas Sanchez/Dr. Susan Queen

 100-15 "Research"
 Plan 1 "Plan of Care"

SME: Jim Sanregret

 100-13 "Campus & Building Imminent Threat"
 121-08 "Inventory"

SME: Garrett Vance

100-04 "Entertainment Video Cassettes/DVDs"

SME: Felicia Hardaway

 100-14 "Opinions from the State of Georgia Attorney General"
 100-42 "Incident/Sentinel Event Reporting"
 288-02 "Suspected Alleged Abuse Occurring Prior to Admission
 or During Trial Visit/Temporary Leave"

SME: Sid Harden

 124-04 "Printing Program"
 124-05 "Purchasing and Ordering Supplies/Materials/Services"
 124-06 "State Property Management"
 124-07 "Requesting Operating Materials/Supplies from General
 Whse Asset Acct"
 124-08 "Purchasing Card"

SME: Peri Johnson

130-02 "Competency Assessment Plan"

SME: Cathyann Vaughn

283-01 "Food Service Hospital Policy"

SME: Dr. Thuy Dougherty

 286-03 "Use of Antipsychotic Medications"
 286-05 "Physician's Orders & Administration of Medications"
 286-06 "High Risk/High Alert Meds Look Alike Sound Alike"

SME: Sheri Nicholson

 303-04 "Development Individualized Client Plans for Diagnosis,
 Treatment & Aftercare"

Nominate a deserving co-worker today for Employee of the Month

The Employee Recognition Focus Team is requesting nominations for Employee of the Month.

Please nominate a deserving co-worker today!

Submit nominations to **Rebecca Pyke** or any other ERFT member. Thank you.

ERFT Members:
Rebecca Pyke, Acting Chairperson

David Suggs, Co-Chairperson

Monika Rivera
Pat Altman
Marsha Davisson
Marcus Gamble
Tara Hamilton
Tanico Jackson
Cherrie Mason
Carolyn Thomas
Margaret Voorhees


WCGRH recognizes special employees who make a difference in the lives of our consumers, co-workers and others. These employees consistently demonstrate:

- ☼ Teamwork by encouraging and facilitating cooperation, pride, trust and group identity, as well as working well with others
- ☼ Customer Service by working and communicating with the general public, internal and external customers to provide information and quality services.
- ☼ Organizational Commitment by displaying a high level of effort and commitment to performing work; operating effectively within the organizational structure; and demonstrating trustworthiness and responsible behavior.

Employees of the Month are nominated by their peers. Nominations are submitted to unit managers and/or department supervisors for approval. If approved, the nomination is submitted to a panel of employees on the unit or area of care. This panel will vote and select the Employee of the Month for their unit or area of care.

July 2012

EMPLOYEE NEWS

Welcome New Employees



Front row (L to R): Audrey Arnold, RN; Latravia Lewis, RN; Shanteriya Copeland, HST; Wendy McGowan, RN
Back Row: William Stafford, RN; Gerald Davis, FST; Leila Jones, HCW; Tammie Warrior, HCW



Left to Right: Jamal Vaughn, FST; Jessica Shelton, FST; Jenny Johnson, RN; Brooke Iannoni, RN; Linda Sims, RN

EMPLOYEE NEWS

Welcome New Employees



Left to right: Emily Watson, Transition Coordinator; Gwen Hammock, RN; Kethan Hollings, HCW; Deenie Tarver, Psychologist; Elizabeth Hurlbut, RN; Peter Crooks, HST



News From Human Resources

FAITHFUL SERVICE AWARDS

New Employees

5 Years of Service

Lorena Thomas
Beverly Eger
Nickia Stone
Kelly Farris
Sandra Vega

10 Years of Service

Raeferd Couch

Shanteriya Copeland
Peter Cook
Gerald Davis
Andre Grays
Leila Jones
Latravia Lewis

James Seabolt
William Stafford, Sr.
Delores Tarver
Theresa Todd
Tammie Warrior

THANK YOU FOR YOUR CONTINUED SERVICE TO
OUR HOSPITAL AND THE STATE OF GEORGIA

KRONOS DATES

August 2nd and 17th
Manager approval in Kronos by noon (fix all problems in Kronos and approve timecards)

HR Monthly Reminders

August 2nd	Overtime and hourly timesheets
August 3rd	Nurse shift differential due
August 6th	LWOPs are due to HR
August 6th	Last chance start/stop Direct Deposits
August 9th	Leave grids due
August 15th	Pay Day
August 16th	Unit/Dept shift differential due
August 17th	Overtime and hourly timesheets
August 22nd	LWOPs are due to HR
August 22nd	Last chance start/stop Direct Deposits
August 31st	Pay Day

Farewell and Best Wishes

Crystal Bradford
Bryon Burton
Anthony Bynes
Jeanetta Carlton
Shawntel Coley
Monica Dixon
Haywood Dowdell III
Pamela Fitzpatrick
D'Andre Gillespie
Felecia Hardin
Johnathan Harvey
Andrea Hopson
Derrick Hunter
Alfred Jenkins
Tamra Johnson
Thomasine Johnson
Joshua Lewis
Betty Moore
Megan O'Donnell
Kareem Passmore

Michael Reed
Lakesha Rivers
Dominic Rome
Jorge Rosario
Jennifer Sharman
Pamela Shaw
Latisha Stewart
Sinquetta Tanner
Keishawn Thomas
Monica Walden
Eddie Mae Walton
Cjourzsiae Weaver
Leotha Williams
Michael Winebush Jr.
Gail Woods
Ryan Yarde

"Don't be dismayed at good-byes. A farewell is necessary before you can meet again. And meeting again, after moments or lifetimes, is certain for those who are friends."

—Richard David Bach

Please email all Kronos issues to WCGRHKronos@dhr.state.ga.us.
All emails will be answered within 24 to 48 hours depending on the nature of the issues.

Human Resources Department

HR Representatives:

Peri Johnson, Human Resources Manager
Carolyn Mitchell, Employee Relations Specialist
Vonceil Plump, Personnel Tech II
Angela Smith, Recruiting Tech
Pat Altman, Benefits and Worker's Comp
Michele Trowers, Leave/Payroll Specialist

Suggestions or Questions:

Any questions? Please contact HR at (706) 568-2260

If you have any ideas or topics you would like to see featured in the Human Resources section, please submit them to the Human Resources Department.

"TRUST BEGINS WITH RESPECT" WORD FIND

WORD LIST

RESPONSIVE
ENCOURAGING
SENSITIVITY
PERCEPTIVE
EMPOWER
COMPASSION
THOUGHTFUL

G W C F J Y B C G E W Z T U E
 I N X O K M A C V Y D N H M H
 Z D I P M F T I P T G M O N M
 G X F G X P S R E I Q H U F F
 X A P W A N A M B V P C G Y L
 X Z A E O R P S F I K W H H D
 Z D W P R O U X S T D Z T J Z
 T Y S C W F E O L I Q R F P U
 X E I E P M C E C S O G U E D
 R V R B Q P G P A N Q N L N U
 P E R C E P T I V E E R H F H
 S W T B F W F J P S A C V C K
 U T Q Z S Z X N J P S L Y D M
 D U Y G O T W N V U D T M E K
 W L L I E U A Z G K U A M A D

**WEST CENTRAL GEORGIA REGIONAL HOSPITAL &
Department of Behavioral Health
and Developmental Disabilities**



Values: Dedication, Integrity, Excellence, Knowledge, Accountability, Collaboration, Safety, Innovation, Respect

Mission Statement: "Provide and promote local accessibility and choice of services and programs for individuals, families and communities through partnership, in order to create a sustainable, self-sufficient and resilient life in the community."

Vision Statement: "Every person who participates in our services leads a satisfying, independent life with dignity and respect."

Regional Reflections is published monthly. The mission of the newsletter is to provide a forum to educate and inform its readership on issues in behavioral health, strengthen teamwork, and archive hospital events and activities.

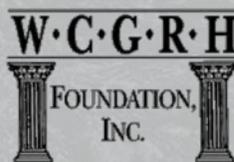
Regional Reflections staff welcomes items including articles, article ideas, news items, letters and photos submitted for publication. However, all items are subject to editorial discretion and will be printed on a 'space available' basis. Please contact the editor if you have any questions or concerns regarding the newsletter. Thank you for your support.

Visit us on the internet: <http://www.wcgrh.org>

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**WCGRH is an equal
opportunity employer.**

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Your tax-deductible gift supports the hospital's mission as stated above. Website: <http://www.wcgrh.org/wcfoundation.htm>



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Fraud and Abuse Hotline: To report concerns regarding fraud and/or abuse, call the WCGRH Compliance Hotline at (706) 569-3082 or the Office of Inspector General Corporate Compliance Hotline at 1-800-447-8477. You may email questions or concerns to WCGRHComplianceOffice@dhr.state.ga.us or call the WCGRH Compliance Officer, **Felicia Hardaway** at (706) 568-2471.



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